

KAUFMANN

COMPLAINT SLIP

We are sorry that there is a defect in your item. You can return the item to us at our cost, by printing out and using the attached postage label. Fill out the complaint slip and send it to us together with your item. As soon as the matter has been processed, you will hear from us.

Name:

E-mail:

Order no.:

Telephone no.:

ITEM WITH DEFECT

Please mark where the defect is using tape.

Product no.:

Product type:

Describe the defect and its location:

I want:

Item exchanged

Money back

Comment:

If you have any questions, please contact our customer service by e-mail: supporten@kaufmann-store.com.